

MTS certified from APCER

MTS - Metro Transportes do Sul SA saw its Integrated Management System of Environment, Quality and Safety be certified in the month of August of 2010, from APCER - Portuguese Association of Certification.

MTS - Metro Transportes do Sul SA, has implemented and maintains an Integrated Management System of Environment, Quality and Safety (SIGAQS) in accordance with the relevant standards, ISO 14001:2004, ISO 9001:2008 and BS OHSAS 18001:2007, respectively. The scope of SIGAQS covers the activities of Operation, Maintenance and Preservation of the entire network of Light Rail of Tagus South.

In August 2010 received certification in Environmental, Quality and Safety. As consequence of the various efforts and commitment of the team that represents the company, the certificates were delivered in October, capping those that are company policies regarding respect for the environment, quality of service all day, user satisfaction and safety of employees, passengers, motorists and pedestrians.



The main objective of MTS with the implementation of Integrated Management System is to continuously improve their performance in Environment, particularly in reducing its environmental impacts, on Safety, investing in the prevention of incidents and work exploration, and in Quality, providing the service in terms of increased customer satisfaction.

The implementation of SIGAQS has involved efforts and investments in various projects in these three areas (refer as an example: the energy certification of building the headquarters of MTS under the National Energy Certification and Indoor Air Quality in Buildings and Plan Rationalization of Energy Consumption in the Regulations on the Management of Energy Consumption for Transport, in the area of Environment; awareness campaigns to promote safety of pedestrians and motorists, and partnerships with Public Security forces and Civil Protection in the area of security; study of customer satisfaction and validation campaign of tickets in the area of Quality.

Amora, 6th of August of 2010